

PRIVACY POLICY

The privacy of your personal information is important to BiopTis. We therefore do everything we can to respect your privacy in relation to the use you make of this site. Please find hereunder the terms and conditions related to the process of your personal data; how we use your information; how we protect it and our policy related to “cookies” and “action tags”.

1 - Collect of personal data

You may visit our site, obtain information on our services or products and make yourself acquainted with our most recent news with no obligation to furnish any personal information.

However, in certain circumstances BiopTis may seek additional personal information when you register on our Website or when you place your order.

Personal data we may ask you are :

- last name and first name;
- postal address;
- telephone number (fixe and/or mobile) and fax ;
- e-mail address
- VAT number
- IP/URL address
- credit card number or bank account number ;
- any information that you submit to us.

2 - Act of 8 December 1992 on the protection of privacy in relation to the processing of personal data

The processing of your personal data (such as your last name, first name, date of birth, address, e-mail address and telephone number) by BiopTis, controller or the processing, is made in a confidential manner and in compliance with domestic and international legislation, including the Belgian Act of 8 December 1992 on the protection of privacy in relation to the processing of personal data, amended by act of 11 December 1998 transposing the European Directives of 24 October 1995 (95/46/CE).

3 - Storage of your personal data

The personal data you provide via this site is kept in BiopTis files, Société Anonyme, with registered office at Université de Liège, Avenue de l’Hôpital 11, bâtiment 34, 3ème étage à 4000 Liège, Sart-Tilman

4 - Purpose of the collection of personal data

By providing us your personal data, you give us your express agreement to use the information for purposes mentioned below:

- (i) in view of client administration and market studies ;
- (ii) in view of issuing, recovering and verifying invoices ;
- (iii) in view of the communication of news letters both in paper and electronic from BiopTis;
- (iv) in view of operations of information or promotion about the products or services of BiopTis;

Furthermore, the emails or newsletters which may be communicated will always specify a link which you can click on it if you no longer wish to receive our advertising information.

5 - Online Purchasing

If you order one of our products on this Site, BiopTis will collect and maintain your name, e-mail address, billing address, shipping address, telephone number, product selections, credit card or other payment information, order number, referring URL, IP address, page you bought from and a password.

We collect this, and other information, in order to fill your order and to communicate with you about your order. Before confirming your order, you will have the opportunity to review the product order form and make changes and additions to the information it contained and these changes will be automatically kept for future use. If you do not provide the information that is noted as being required or mandatory, you will not be able to place orders on our web site.

6 - Contact details of the controller of your personal data

Université de Liège
11 avenue de l'Hôpital
bâtiment 34, 3ème étage
4000 Liège, Sart Tilman
mail :didier.serteyn@bioptis.com

7 - Publication and transmission of your personal data

Your data will not be transmitted to any third party and will be used only for the purposes stated here above.

BiopTis reserves the right to disclose your personal data to respond to authorized information requests from government authorities or when otherwise required by law.

8 - Your rights related to your personal data

The right to information.

Please address any questions you may have concerning the processing and recording of your details by post to the controller of your data at the address provided above.

For any general information, you are also entitled to contact the Commission for the Protection of Privacy;

Commission for the Protection of Privacy
Rue Haute, 139 à 1000 Bruxelles
(Tél. + 32 2 213 85 40 - Fax. + 32 2 213 85 65)
commission@privacy.fgov.be.

Right of access, objections and rectifications.

By means of a dated and signed written request addressed to the controller mentioned above and a proof of your identity with a copy of your ID card or passport , you may obtain written notification of your personal data free of charge and, where appropriate, require the deletion or correction of any inaccurate, incomplete or irrelevant data.

We will send you a copy of your personal data not later than 45 days after we receive your request.

You may also oppose, on request and free of charge, the use of your personal data for direct marketing purposes

9 - Security and confidentiality

BiopTis will take all technical and organisational measures necessary to protect your personal data against abuse, destruction, loss or any other action which may compromise the secure and confidential storage of your personal data.

For these purposes, BiopTis, employs strict and extensive security checks to avoid unauthorized access to and abuse of your personal data.

However, BiopTis does not assume any liability for the use made of your data by third parties. The site may contain links to third-party sites or third-party advertising messages which result in the collection of your personal data. BiopTis is not responsible for the collection and processing of this data.

10 - Period for which your personal data is kept

Your data is kept for 10 years after the completion of an order. It is not passed onto any third parties other than those set out above and for the purposes described above.

11 - "Cookies "and "actions tags"

BiopTis also collect non-personally identifiable information passively using "cookies" and "action tags".

"Cookies" are small text files that are placed on your computer in order to identify your web browser and the activities of your computer on our website and other websites. We may use Cookies to allow us to statistically monitor how you are using our website to help us improve our website, or to determine the popularity of certain content. Although most browsers are initially set to accept cookies, you may reset your browser to notify you when you receive a cookie or to reject cookies generally. Most browsers offer instructions on how to do so in the "Help" section of the toolbar. While you are not required to accept our cookies to access our Site, if you reject cookies, certain offerings, features, or resources of our Website may not work properly and you may experience some loss of convenience.

"Action tags," also known as web beacons or gif tags, are a web technology used to help track website usage information, such as how many times a specific page has been viewed. Action tags are invisible to you, and any portion of our Site, including advertisements, or email sent on our behalf, may contain action tags. We may select and use from time to time different third parties to track website usage through action tags on our Site.

By using cookies and action tags together, we are able to gain valuable information to improve our Site and our online offerings and measure the effectiveness of our advertising and marketing campaigns.

Finally, please note that advertisers and other third parties may also use their own cookies or action tags when you click on their advertisement or link to their website or service, on or from our

Site. This Privacy Policy does not govern the use of cookies or action tags by such third-party websites or providers of third-party advertising.

12. Law of this privacy policy

Except in case of contrary provisions of imperative law, Belgian law applies to this privacy policy. In case of a dispute, only the courts of Liège (Belgium) will be competent.

13. Change

BiopTis reserves the right to change this privacy policy at any time, but will in any case do so in accordance with the applicable laws and regulations.
